



Fannin Co. E911
20 Station Ridge
Blue Ridge, Ga. 30513



911 Emergency Communications Operator

Location: [Fannin County/Blue Ridge, GA]

Department: Emergency Communications

Status: Full-Time

Are you calm under pressure and driven to help others during their most critical moments? Join our team as a **911 Emergency Communications Operator**, where you will be the vital link between the community and emergency response services.

About the Role

As a 911 Operator, you will use a Computer-Aided Dispatch (CAD) system to answer emergency and non-emergency calls, determine the nature and location of incidents, and dispatch appropriate police, fire, medical, or other emergency units. You will play a crucial role in ensuring the safety of both the public and first responders.

Key Responsibilities

- Receive and screen incoming 911 and non-emergency calls from the public and partner agencies.
- Prioritize calls based on urgency and established procedures.
- Dispatch the appropriate police, fire, EMS, or other emergency personnel.
- Ask critical questions and provide pre-arrival instructions to callers.
- Communicate with officers and emergency responders regarding hazards, threats, and situational updates.
- Monitor and operate countywide radio systems for fire, EMS, law enforcement, and municipal agencies.
- Access, retrieve, and monitor data using GCIC/NCIC databases in compliance with all regulations.

Minimum Qualifications

- High school diploma or GED.
- At least 18 years of age.
- U.S. citizen (native-born, repatriated, or naturalized).
- Ability to obtain and maintain a State of Georgia Telecommunications License.
- Willingness to obtain additional certifications as required.
- 911 Emergency Communications Operator
- Employment is contingent on passing a mandatory Medical Physical/Drug Screen/Credit Check/Polygraph Test/Background Investigation/Psychological Examination and MVR.

Resumes may be attached, but a resume without a completed application will not be considered.

Ideal Candidate Traits

- Excellent communication skills
 - Ability to remain calm and make quick decisions under pressure
 - Strong attention to detail
 - Ability to multitask in a fast-paced environment
 - Commitment to public service
-

How to Apply

<https://fanninsheriffga.us/careers/>

Return Application to:
Fannin County E911
20 Station Ridge
Blue Ridge, Ga. 30513